

Glamorgan Cricket - Spectator Code of Conduct 2021 Season

Glamorgan Cricket is committed to ensuring the health and safety of spectators and persons working our events by providing a safe and secure environment during the COVID-19 pandemic.

Notwithstanding the above, it should be noted that it is impossible for the club to completely eliminate the risk of COVID-19. Therefore, spectators are responsible for deciding whether or not they should attend any matches.

In order to provide a safe & secure environment, all spectators must behave in a safe and responsible manner at all times.

By applying for a match ticket, you are agreeing to comply with this COVID-19 spectator code of conduct.

If you attend a match and do not comply, you would be jeopardising the health of fellow spectators, Glamorgan Cricket and stadium staff, as well as the reputation of the club.

ANY BREACH OF THIS COVID-19 SPECTATOR CODE OF CONDUCT MAY RESULT IN YOU BEING REMOVED FROM THE STADIUM AND HAVING YOUR TICKET OR MEMBERSHIP SUSPENDED OR WITHDRAWN AND/OR MAY RESULT IN FURTHER ACTION AND THE LIKELY BAN FROM ATTENDING FUTURE MATCHES

1. **You must follow all Glamorgan Cricket and stadium staff instructions at all times.**
2. You are responsible for deciding whether or not you should attend any match and prior to attending, spectators should carry out a personal risk assessment based on age, health, susceptibility to infection and clinical vulnerability, while also taking into consideration those in your household or support bubble.
3. If you engage in any conduct that is intended to transmit the COVID-19 virus to another person or any conduct that can be reasonably construed to be intending to transmit the COVID-19 virus to another person, you will be ejected from the stadium and your details will be shared with the police.
4. **Do not attend the stadium if you have any COVID-19 symptoms.**

Symptoms can be found at <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/> If you develop COVID-19 symptoms between completion of that declaration and your intended arrival, you should not attend the match and should seek guidance by calling 111.

5. In the event that you develop COVID-19 symptoms whilst at the stadium, please notify the nearest member of stadium staff immediately – you will be taken to a designated isolation area in the stadium.
6. Glamorgan Cricket and Sophia Gardens stadium are co-operating with the NHS Wales Test, Trace, Protect service, and spectators are encouraged to scan at point of gate entry when attending the match.
7. You must do all you can to observe social distancing at all times, including on the way to and from the match. You should avoid using public transport to get to the stadium if possible. If you must use public transport, please make sure you are wearing a face covering and complying with all Government advice (<https://gov.wales/travel-and-transport-advice>).

8. Tickets will be issued as mobile e-tickets which must be used to gain entry to the stadium.
9. Persons aged 11 and over must always wear a face covering within the stadium confines including the car parks surrounding the stadium and when queuing. Whilst you don't need to wear a face mask whilst sat in your seat, we recommend you continue to wear the face covering whenever possible. If you are exempt from wearing a face covering under Government guidelines (which can be found at <https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own> or <https://gov.wales/face-covering-exemption-card>) you do not need to wear a face covering.
10. You must only enter the stadium via the gate number on your ticket or as otherwise directed by stadium staff.
11. You must comply with notified arrival times and directions when issued.
12. In order to enter the stadium, you may have your temperature taken. If your temperature is 37.5 degrees or above, you may be refused entry to the stadium. The final decision will be made by the Safety Officer. There will be no right of appeal.
13. You must sanitise your hands on entering the stadium and regularly thereafter. Hand sanitiser dispensers will be located at all entrances and throughout the concourses.
14. Where they are in place, you must follow one-way systems within the stadium as directed - do not go the wrong way around the one-way system and do not stop unless necessary.
15. When you enter the stadium, you should proceed to your designated seat (as identified on your ticket) as soon as possible – do not congregate on the concourse. If you must leave your seat throughout your time at the stadium, please return as quickly as possible to reduce the number of people on the concourse.
16. You must only sit in the seat allocated on your ticket – do not move to any other seat during the match. You should take note of the spaces between you and the next spectators when arriving at your seat.
17. You must maintain a 2m social distance when using the toilets (whenever possible) by using the highlighted WC's and cubicles only. You must follow instruction given to you by stadium stewards in respect of toilet facilities.
18. You must follow and comply with all queuing signage/markers when waiting at food and beverage concessions. Please keep a 2 metres distance from others at all times.
19. All payments whilst at the stadium must be made using cashless payment methods. Contactless payment methods are preferred.
20. Do not share any drinks bottles or any food with anybody.
21. Close physical contact including handshakes, hugs and celebrations with anyone not in your extended household must be avoided.
22. You must take care when shouting, singing and celebrating.

23. You must cover your coughs and sneezes, ideally with a tissue but otherwise into your elbow, and maintain hand hygiene by regularly washing hands with soap and water for 20 seconds and by using hand sanitiser.
24. If possible, please do not bring any bags to the stadium. If you do choose to bring a bag, this may be subject to a search policy.
25. At the end of the match please stay in your seat until advised to leave by a steward or a member of stadium or club staff.
26. You must refrain from throwing the match ball back into play. A member of stadium staff will collect the ball from the stands in order to sanitise it and return it to the field of play.
27. You must not approach any of the players or members of coaching staff at any time. Players and staff are not permitted to sign autographs or pose for photographs at this time.
28. Please report any breach of this COVID-19 spectator code of conduct immediately to the nearest steward, noting the stand, row and seat number of the person(s) in breach.
29. Any breach of this COVID-19 spectator code of conduct shall be addressed by the club.
30. Glamorgan Cricket reserves the right to amend this spectator code of conduct from time to time to: (i) reflect changes in relevant laws and regulatory requirements; or (ii) in order to comply with the latest Government/medical guidance. We shall publicise any such changes on our website.

Thank you for your support and co-operation. Stay safe.

GLAMORGAN